

2017 Associate Satisfaction Index Survey Results

Thank you for participating in the 2107 Associates Satisfaction Index survey. From the results of the highest scoring questions, we can see that associates have an extensive understanding of how the Exchange supports the military and mission. **X**

Key numbers from the 2017 ASI survey

71 (same as 2016 ASI score)	13,349	7
2017 ASI score	Associates responded. Nearly half of all associates	Languages used in the worldwide ASI survey

Top 3 channels associates depend on to receive Exchange information

62%*	52%	51%
email	internal portal	Exchange Post

*Average of general email, email from Director/CEO and email from Exchange news