

Director/CEO Newsletter



DoD Civilians Can Shop, Save With The Exchange

Great news! The Exchange benefit continues to grow stronger for Soldiers, Airmen, Guardians and our military community.

After a change in Department of Defense policy, the Exchange opened its doors May 1 to 575,000 stateside DoD and Coast Guard civilian

employees. The expanded shopping base will grow dividend support of critical Quality-of-Life programs that promote military readiness and resiliency including Child, Youth and School Services, Armed Forces recreation Centers and more; leverage the military exchanges' buying power; and strengthen the benefit for all who wear our Nation's uniform—past, present and future.

Civilians can stop by the Exchange for essentials on breaks or to and from work instead of shopping outside the gate. And, every time they shop, they are making life better for service members and families as 100% of Exchange earnings are reinvested into our military community.



Davis-Monthan Exchange cashier Myrna Suarez checks out 355th Mission Support Group Executive Administrative Assistant Starla Davis on May 3. It was the first time Davis, a Department of Defense civilian employee for 38 years, was able to shop at the Exchange.

Tax-free shopping is authorized for active DoD and Coast Guard appropriated fund and non-appropriated civilian employees in the United States and U.S. territories and possessions. Retired DoD and Coast Guard civilian employees will also enjoy access to additional military-exclusive pricing online, through ShopMyExchange.com, later this year.

It's an honor to welcome these new shoppers to the Exchange family as they help strengthen the hard-earned benefits of all who serve and have served.

Veteran For Life!

Tom Shull
Director/CEO



TOP TIER™ branded fuel is coming to 180 gas stations on Army and Air Force installations beginning this summer. (Artist rendering)

Branded Fuel Coming to Expresses

To improve the quality of life for Warfighters and their families, the Exchange is introducing TOP TIER™ branded fuel at 180 gas stations on Army and Air Force installations. The transition to branded fuel supplied by Marathon, Valero and BP/Amoco begins this summer. New signing will be installed at no cost to the installations receiving this new branded service or the Exchange.

Name-brand fuel will strengthen the hard-earned Exchange benefit—similar to the introduction of name-brand restaurants in the 1980s and name-brand car care in the 1990s. This initiative will improve the Exchange's already-secure fuel supply chain to further strengthen mission and community support, especially during emergencies and natural disasters.

The Exchange's policy on fuel pricing will be unchanged, matching the local competition for each fuel grade where competitors offer a similar service at the same terms and conditions. The introduction of TOP TIER branded fuel will not result in fuel price increases.

Shoppers Give More than \$2.4 Million to AER, AFAF in 2020

Despite the hardships of the COVID-19 pandemic, Exchange shoppers donated nearly \$2.4 million to Army Emergency Relief (AER) and the Air Force Assistance Fund (AFAF) in 2020—a 1,000% increase over 2019. For 2021, shoppers have already contributed nearly \$600,000.

AER and AFAF provide financial assistance, sponsor educational scholarship grants for military family members and offer community programs to make life better for service members and their families. Both relief organizations supported Warfighters and their families throughout the pandemic.

The Exchange has partnered with AER and AFAF since 2017. Exchange shoppers can donate to either organization in-store at the register or online at ShopMyExchange.com.