



Director/CEO Newsletter



Exchange Shoppers Generate \$153 Million for Military Communities in 2020

As the Army & Air Force Exchange Service celebrates 126 years of serving the best customers in the world, its commitment to Warfighters remains as strong as ever.

While 2020 was challenging, the Exchange team leaned forward to deliver safe, sanitized and secure service to the communities we are honored to serve.

In 2020, Exchange shoppers generated \$153 million for critical military Quality-of-Life programs. The Exchange's mission report, which chronicles preserving the benefit during an unprecedented year, can be found [here](#).



Exchange dividends support critical military Quality-of-Life programs including Child, Youth and School Services; Armed Forces Recreation Centers; and more.

From Fort Bragg to USAG Baumholder, Kadena AB to Keesler AFB or at ShopMyExchange.com, 100% of Exchange earnings support the military community. In the past 10 years, the Exchange has contributed \$2.1 billion to programs that support readiness and resiliency, including Child, Youth and School Services; Armed Forces Recreation Centers; and more. Exchange support also includes military uniforms at cost, school meals for Warfighters' children overseas and supplies before, during and after natural disasters.

In addition to the Army and Air Force, the Exchange serves Navy and Marine Corps communities at select locations and online. In 2020, dividends to each service totaled:

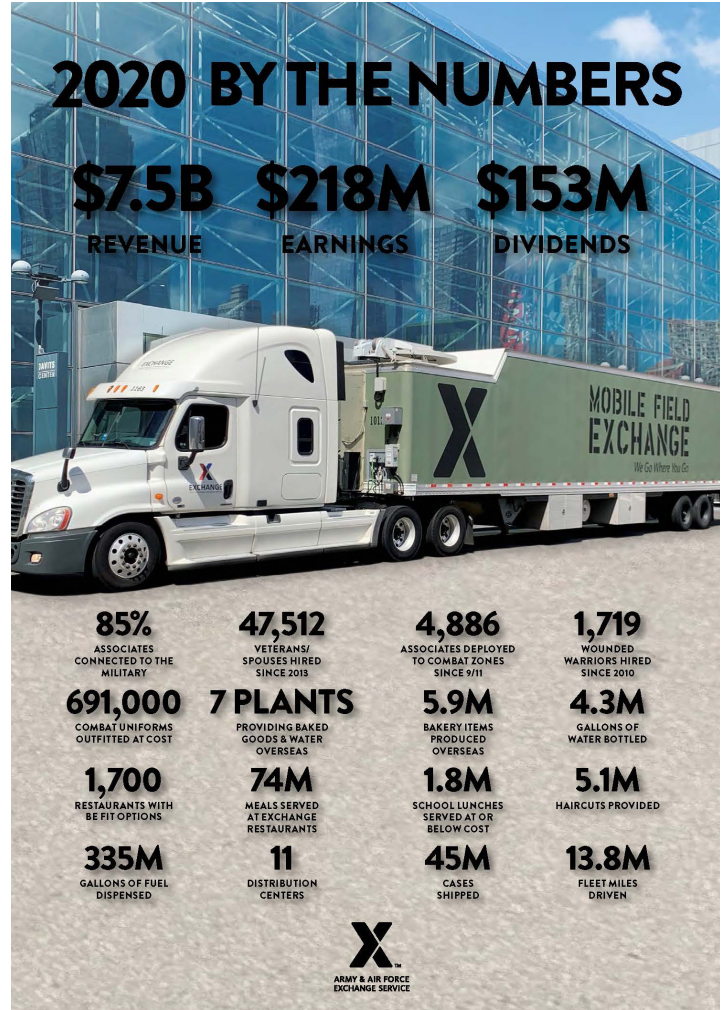
- Army: \$89 million
- Air Force: \$48 million
- Marines: \$12 million
- Navy: \$4 million

For 126 years, the loyalty of generations of military shoppers has strengthened Quality-of-Life support for Warfighters and their families. It is an honor to serve you.

Veteran for Life!

Tom Shull

Tom Shull
Director/CEO



Military Communities Can Stream the Olympics for Free

Military members and honorably discharged Veterans worldwide can stream NBCUniversal's extensive coverage of the Tokyo Olympic and Paralympic Games from their personal devices and computers through ShopMyExchange.com. This marks the third time the Army & Air Force Exchange Service has worked with NBCUniversal on this effort, in partnership with local cable, satellite, dMVPD and telco providers.



Service members can access more than 5,500 hours of NBCUniversal's coverage by visiting [NBCOlympics.com](#) or the NBC Sports app and choosing the Exchange as their service provider.

Additional information is available on the Exchange's online community [Hub](#).