



Director/CEO Newsletter

Healthcare Services Enhance Readiness, Recruitment and Retention

The Exchange's extensive lineup of health and wellness services provide vital support for the military community.

With nearly 300 healthcare and wellness services worldwide, including dental offices, nutrition centers, eyecare, chiropractic clinics, medical equipment shops and cryotherapy, staying fit and ready for the mission is quick and convenient.

More than 1.3 million patients and shoppers annually use the wealth of services available at their PXs and BXs. Having access to these services on-installation makes it easy for the community to maintain health and wellness regularly.

Retirees and Veterans with service-connected disabilities also have access to these services—making the Exchange benefit one earned for life by our Nation's Warfighters.

Information on wellness services available at your installation can be found [here](#).

Thank you for all you do to protect, preserve and grow critical military Quality-of-Life support. We look forward to seeing you at your Exchange.



Veteran For Life!

Tom Shull
Director/CEO

Supporting Warfighters at the Tip of the Spear

The Exchange lives the "We Go Where You Go" mission wherever Warfighters are called to serve, most recently supporting troops in Poland and Korea with an expanded store and a mobile field Exchange (MFE).

At Bemowo Piskie Training Area (BPTA) Poland, the Exchange updated its store from an MFE to a permanent structure on Feb. 28, enhancing the well-being and morale of troops serving in austere conditions at the tip of the spear.



Soldiers now have access to a broader selection—including food, toiletries, clothing and household items—to promote readiness, resiliency and lethality.

In the Pacific, an MFE—a 53-foot trailer stocked with emergency supplies, toiletries, snacks and drinks—was deployed to Korea for the first time in nearly a decade in support of the annual Freedom Shield exercise conducted from March 10-20.

The MFE provided vital necessities and tastes of home to service members in the joint exercise between the U.S. and Republic of Korea, which enhances combined readiness and lethality.

Amazon Pickup & Returns Roll Out at More Than 90 PXs, BXs



Shopping at your Exchange now has another layer of convenience with Amazon pickup and return services now available at more than 90 Army, Air Force and Space Force locations in CONUS.

Without needing to leave their installation, shoppers can select their Exchange main store as a pickup location for Amazon orders, as well as a drop-off location for box-free returns at no extra cost.

These services can be completed at the main store customer service desk, making the Exchange a one-stop shop.

A list of participating Exchanges can be found [here](#).