



DIRECTOR/CEO NEWSLETTER

FEBRUARY 2026

ADVANCING QUALITY OF LIFE AT REMOTE, ISOLATED INSTALLATIONS

The Exchange is all in to improve the Quality of Life for those serving in remote and isolated locations.

Dozens of major improvements have been completed or are underway since the Army's original pilot program targeting Quality-of-Life improvements at its "big three" installations (Forts Irwin, Polk and Wainwright) launched in 2020. These three installations have seen major improvements including nearly \$17 million in upgrades to the Fort Wainwright PX, Express and Burger King; a new \$16 million Express at Fort Irwin; and a \$2.9 million Express upgrade at Fort Polk. After the big three initiative was established, the Army added Fort Hood as a fourth installation.

The Exchange has completed or awarded all Quality-of-Life projects planned at the start of the Army's big three program. This achievement is a result of collaboration with installation partners.

The Exchange has identified other remote or hardship locations to update. Projects include:

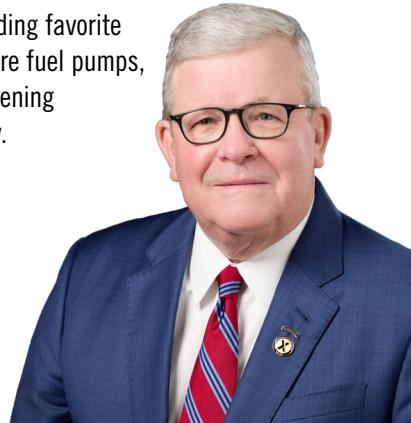
- Eglin Air Force Base (Duke Field): New 3,000-square-foot Express with a Hunt Brothers Pizza, barber shop and covered fuel pumps; more than 85% of project cost funded by the Exchange.
- Columbus Air Force Base: BX renovation, combining with relocated Express and fuel station; 70% of project cost funded by the Exchange.
- Fort McCoy: Express update to integrate Military Clothing Store; 94% of project cost funded by the Exchange.
- Dugway Proving Ground: Express upgrade and addition of Hunt Brothers Pizza; 86% of project cost funded by the Exchange

Whether renovating a PX or BX, adding favorite restaurants or simply providing more fuel pumps, these upgrades are key to strengthening recruiting, readiness and resiliency.

Veteran for Life!

Tom Shull

Tom Shull
Director/CEO



MENTAL HEALTH CLINICS TO OPEN IN PACIFIC



The Exchange is increasing access to on-installation mental health services, with mental health clinics planned for Japan, Okinawa and Korea.

The Cohen Veterans Network (CVN) clinics are scheduled to open this fall at Camp Foster in Okinawa and U.S. Army Garrison Humphreys in South Korea. Additional clinics will follow at Kadena Air Base in Okinawa, Yokota Air Base in Japan and Osan Air Base in South Korea.

The clinics will be open to military families, retirees, Veterans and Department of War civilians and retirees.

U.S.-licensed clinicians will deliver targeted, evidence-based treatment for depression, anxiety, adjustment issues, posttraumatic stress disorder, anger, military transition challenges, grief and loss, family issues, relationship problems and children's behavioral problems. Therapy options will include individual, couples, family and group sessions. Care will be available in-person or via CVN Telehealth face-to-face video therapy.

STAY GOLDEN: STREAM THE OLYMPICS FOR FREE

The Exchange is honored to offer service members and Veterans worldwide free access to NBCUniversal's full coverage of the Milano Cortina 2026 Winter Olympics.



Few events unify the world like the Olympic Games, and it is only fitting that the Exchange makes them accessible to stream in English for those who serve our great Nation.

Viewers can access NBCUniversal's coverage from their computers or personal devices by visiting NBOlympics.com and the NBC Sports App (U.S. only) and choosing the Exchange as their service provider. To verify eligibility, an active ShopMyExchange.com account will be required. Content rights restrictions will also apply to OCONUS locations where on-base residents must subscribe to internet service through an authorized provider.